

IT Program-/ Project Mgmt

IT Service Management

IT Business Management

Lead.

- » Provide leadership on program- & project management
- » Run project definition and objectives setting process
- » Shape and staff initiatives and respective IT programs / projects
- » Define program/project governance, execute project audits
- » Provide risk management for key IT projects, establish task forces in business-critical IT areas

- » Provide expert-level ITIL knowledge
- » Share state-of-the-art concepts to run IT as a business
- » Provide IT Service strategies, IT services definitions
- » Share requirements for Configuration Mgmt Data Base (CMDB)
- » Cover Business Continuity Mgmt/ Recovery Planning aspects, incl. vendor management/outsourced services

- » Provide expert-level knowledge on IT Business Management and Financial Mgmt
- » Develop IT Business Mgmt framework
- » Share IT Service Catalog concept with integrated business-approved Service Level Agreements (SLAs)
- » Evaluate appropriate Total Cost of Ownership (TCO) structures
- » Evaluate existing Budgeting&Planning, Allocations Control & -Reporting

Shape.

- » Design cost-effective technology solutions
- » Establish Delivery Management for IT infrastructure projects
- » Run task forces & bring delayed projects back on track
- » Define project management framework including program/project portfolio management, project documentation & reporting

- » Define IT Service Portfolio Mgmt & IT Service Mgmt approaches
- » Define IT service strategies & IT services
- » Create Global IT Service Catalog, incl. Service Level Agreements (SLAs)
- » Set Configuration Mgmt database (CMDB)
- » Define Balanced IT Scorecard, Key Performance Indicators (KPIs) for Cost/Quality/Key Risks, based on industry benchmarks
- » Develop Business Continuity Mgmt/ Recovery Planning

- » Define IT Project Portfolio-, IT Service Portfolio and Financial Mgmt approach
- » Define Balanced IT Scorecard, with Key Performance Indicators (KPIs) on Cost/Quality/Key Risks, based on industry benchmarks
- » Develop processes and systems for IT Business Management
- » Define Budgeting & Planning, Cost Allocation, Allocations Control & Reporting

Transform.

- » Implement cost-effective technology solutions
- » Drive effective Delivery Management for IT infrastructure projects
- » Bring task forces & critical projects to a successful end
- » Implement project management framework including program/project portfolio mgmt, project documentation & reporting

- » Implement customized IT Service Portfolio Mgmt approach in order to manage and run IT as a business
- » Build IT Service Catalog with business-approved Service Level Agreements (SLAs)
- » Ensure delivery of IT services against agreed quality and costs
- » Implement Total Cost of Ownership (TCO)
- » Execute Business Continuity Mgmt/ Recovery Planning

- » Implement IT Project Portfolio-, IT Service Portfolio and Financial Management
- » Deliver IT projects and IT services against agreed quality and costs
- » Report on IT projects and IT services, playing a vital part in the transformation change across the firm
- » Execute Performance Management via Balanced IT Scorecard, based on Performance Indicators (KPIs) on Cost/Quality/Key Risks
- » Implement processes&systems for Budgeting&Planning, Cost Allocation & -Control

Interim CIO Services

Organizational Development

Leadership Excellence / Coaching

Lead.

- » Provide leadership for IT organizations based on 25 years global leadership experience
- » Provide insights on state-of-the-art IT strategy & IT solutions
- » Provide expert-level knowledge on IT Business- & Financial Management
- » Cover budgeting & planning, cost allocation, incl. governance model

- » Vast experience in leading task forces in business-critical areas to drive organizational change
- » Experienced in major organizational reorganizations projects
- » Implementation of Center of Excellence organizations abroad
- » Very experienced in multicultural environments, internationally traveled leader

- » Coaching of leadership excellence, based on 25 years global leadership experience
- » Educate on multicultural environments
- » Coaching of senior mgmt communication skills and distinct customer orientation
- » Focus on people management, empowering employees to achieve exceptional results
- » Share vast experience in leading task forces for business-critical initiatives
- » Bring in mentor experience

Shape.

- » Define IT strategy, set leadership priorities
- » Customize IT Business Mgmt framework, including processes and systems to run IT as a business
- » Define Key Performance Indicators (KPIs) on Cost/Quality/Key Risks, based on industry benchmarks
- » Define Budgeting & Planning, Cost Allocation, Allocations Control & Reporting
- » Run task forces in business-critical areas
- » Define people management framework

- » Provide guidance for organizational reorganization projects
- » Define organizational target model and implementation steps to get there
- » Develop communications plan
- » Lead task forces in business-critical areas to drive organizational change
- » Implement Center of Excellence organizations
- » Drive management principles in terms of management of virtual and multicultural environments

- » Define people management framework
- » Establish management principles in global, multicultural environments
- » Train senior management communication skills and distinct customer orientation
- » Train project management skills
- » Drive organizational development and reorganization projects
- » Strong believe in:
«Give a Man a Fish, and You Feed Him for a Day. Teach a Man To Fish, and You Feed Him for a Lifetime.»

Transform.

- » Lead IT organization, deliver IT solutions
- » Transform management of IT according to defined IT Business Mgmt framework
- » Execute Performance Management based on Balanced IT Scorecard
- » Execute Budgeting & Planning & Cost Allocation
- » Deliver IT projects and IT services against agreed quality and costs
- » Establish people management based on defined framework, empowering employees to achieve exceptional results

- » Execute organizational reorganization projects, transforming organization into target according to implementation plan
- » Execute communication plan
- » Bring organizational task forces to a successful end
- » Transform & deploy identified parts of organization to Center of Excellence
- » Enforce management principles in regard to management of virtual and multicultural environments

- » Execute customized people management framework
- » Ensure management principles in global, multicultural environments
- » Ensure application of senior management communication skills and distinct customer orientation
- » Institutionalize project management skills
- » Implement organizational development and reorganization projects